



Course Overview

Building teams in today's work environment is more complex than ever. Yet it's teamwork that remains the ultimate competitive advantage. Five Behaviors® Certified Practitioners have the power to create a culture of teamwork, with high-performing teams that elevate entire organizations and drive results.

The Five Behaviors Certification course is a virtual, two-week, learning experience designed for practitioners who want to deepen their level of expertise in The Five Behaviors and implement this solution within organizations. The course consists of:

- Self-Paced Learning
- Live Virtual Sessions
- Certification Exam
- Access to Wiley's Online Training Center

Course Learning Objectives

After completing The Five Behaviors Certification, learners will be able to demonstrate:

- A deep understanding of The Five Behaviors model and key principles.
- Mastery of the full Five Behaviors solution portfolio: Team Development and Personal Development.
- Understanding of how to build, customize, and deliver impactful Five Behaviors learning experiences to address unique training needs.
- Facilitation techniques learned while receiving feedback from peers in a supportive environment.

Credential Earned

Upon successful completion of the course and exam, participants will earn the credential of **The Five Behaviors Certified Practitioner**, signaling proven competence in shaping cohesive and high-performing teams—knowledgeable in the language of The Five Behaviors.



Wiley is recognized by SHRM to offer 20 Personal Development Credits (PDCs) for the SHRM-CP or SHRM-SCP® upon the completion of The Five Behaviors Certification.

WILEY

Course Overview

Course Structure and Agenda

The Five Behaviors® Certification course spans two weeks of learning, combining live, instructor-led sessions with self-guided online learning. Participants will:

- Complete five asynchronous learning modules (2-3 hours per module).
- Attend and engage in four live, instructor-led virtual sessions (Two hours each).
- Present an application project and receive valuable feedback.
- Take the final Certification Exam to measure understanding of the key Five Behaviors concepts (A passing score of 80% is required).

Open Date	Course registration and access to the Online Training Center *Occurs two business days prior to the first live session				
Week 1	Day 1	Day 2	Day 3	Day 4	Day 5
	Self-Directed Online Activities 2-3 Hours <ul style="list-style-type: none"> • Complete The Five Behaviors Personal Development Assessment • Fundamentals of The Five Behaviors • Prework for Live Session 1 	Live Session 1 2 Hours <ul style="list-style-type: none"> • Participant experience with Five Behaviors Personal Development • Explore Trust & Conflict 	Self-Directed Online Activities 2-3 Hours <ul style="list-style-type: none"> • Deep dive into Personal Development • Prework for Live Session 2 	Live Session 2 2-3 Hours <ul style="list-style-type: none"> • Vulnerability-based trust discussion • Facilitation practice using Personal Development 	Self-Directed Online Activities 1-2 Hours <ul style="list-style-type: none"> • Complete the Five Behaviors Teams Assessment • Workshop Project planner
Week 2	Day 8	Day 9	Day 10	Day 11	Day 12
	Self-Directed Online Activities 2-3 Hours <ul style="list-style-type: none"> • Explore Team Development and The Everything DiSC® Model • Prework for Live Session 3 	Live Session 3 2 Hours <ul style="list-style-type: none"> • Team Development and DiSC® facilitation practice with meaningful conversations on Trust, Conflict, and Accountability 	Self-Directed Online Activities 2-3 Hours <ul style="list-style-type: none"> • Ongoing impact with the Five Behaviors • Prework for Live Session 4 	Live Session 4 2-3 Hours <ul style="list-style-type: none"> • Workshop Project Presentations • The power of feedback • Course wrap-up & exam information 	Self-Directed Online Activities 2-3 Hours <ul style="list-style-type: none"> • Course Survey • Exam

Course Overview

Requirements

- Participants are required to own a Five Behaviors® Team Development or Personal Development facilitation kit (to purchase a kit, contact your Authorized Partner) as content in the facilitation kit will be referenced throughout the course.
- Commit to two weeks of self-guided online work, and attend all four instructor-led, virtual classroom sessions.
- Access to the internet and a computer with a microphone and webcam.

Materials

- *The Five Dysfunctions of a Team* eBook by Patrick Lencioni
- Access to Wiley's online training center

Ongoing Support

Participants will continue to have access to the online training center as a resource. For guidance about The Five Behaviors, please contact your Five Behaviors Authorized Partner.

Content is subject to change without notice. Wiley is recognized by SHRM to offer Professional Development Credits (PDCs) for the SHRM-CP® or SHRM-SCP®.



DevelopPEOPLE LLC

Your Five Behaviors Authorized Partner

Call: 1.888.871.1780

Email: DiSC@DevelopPEOPLE.com

Explore: DevelopPEOPLE.com

Purchase: DiSCLearningSolutions.com

Connect & thrive in the workplace!

WILEY