Customer Service Profile™
Multi Job Match

Sally Sample

CONFIDENTIAL

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This report is provided by:

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SUMMARY

Successful workforce development requires establishing career paths that recognize characteristics key for success in all positions. This is important to employee satisfaction as well as positive organizational growth. Knowing where people may fit in the future can also assist in the building of effective training and development programs.

Your organization has developed customized Performance Models for several positions in the company. This list shows how Sally Sample matches the Performance Models for these different positions. The overall percent match reflects her Thinking Style, Interests, and Behavioral Traits combined.

You should select positions appropriate for Ms. Sample from the Performance Models listed here and view her report specific to each of those positions.

Position	Her Overall % Match
WIDGET BENDER ***SAMPLE FOR CSP**	**65%**

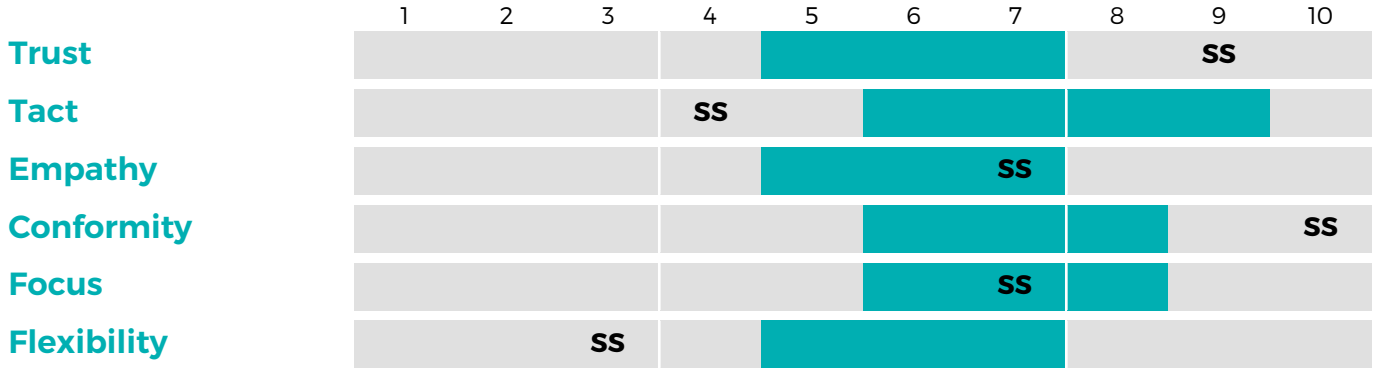Distortion for this assessment is within the acceptable range.

NOTE:

Please consult the User's Guide for additional information on using these results when working with Sally. As discussed in the User's Guide for this product, the results from this, or any, assessment should never make up more than a third of the final decision in placements.

WIDGET BENDER ***SAMPLE FOR CSP***
SALLY SAMPLE

Her Overall % Match	65%

BEHAVIORAL TRAITS

	1	2	3	4	5	6	7	8	9	10
Trust					■	■	■		SS	
Tact				SS	■	■	■	■		
Empathy					■	SS				
Conformity					■	■	■	■		SS
Focus					■	SS	■			
Flexibility			SS		■	■	■			

PROFICIENCIES

	1	2	3	4	5	6	7	8	9	10
Vocabulary					SS	■	■	■	■	■
Numerical						■	SS	■	■	■